

MEMBER INCENTIVES

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Delivering the Next
Generation
of Health Care

Administrative Initiatives

In accordance with La. R.S. 46:460.61, as amended by Act 143 of the 2022 Regular Session, the following providers shall be considered to have satisfied, and shall otherwise be exempt from having to satisfy, any credentialing requirements of a managed care organization:

- Any provider who maintains hospital privileges or is a member of a hospital medical staff with a hospital licensed in accordance with the Hospital Licensing Law, La. R.S. 40:2100 et seq.
- Any provider who is a member of the medical staff of a rural health clinic (RHC) licensed in accordance with La. R.S. 40:2197 et seq.
- Any provider who is a member of the medical staff of a federally qualified health center (FQHC) as defined in La. R.S. 40:1185.3.

The following table indicates how the providers described above may notify AmeriHealth Caritas Louisiana of their status when they initially join a hospital, a RHC, or a FQHC or prior to the expiration of their current credentialing.

<p><i>Hospital Providers</i> <i>Providers who maintain hospital privileges or are a member of a hospital medical staff</i></p>	<ol style="list-style-type: none"> 1. Send an email to Credentialing with the subject line Add ACT 143 Credentialing@amerihealthcaritasla.com 2. Attach a copy of the letter from the hospital granting privileges OR Attach a letter on hospital letterhead requesting provider(s) be added and/or recredentialled
<p><i>FQHC or RHC Providers</i> <i>Providers who are a member of an FQHC or RHC</i></p>	<ol style="list-style-type: none"> 1. Send an email to Credentialing with the subject line Add ACT 143 Credentialing@amerihealthcaritasla.com 2. Attach a letter on Company letterhead requesting provider(s) be added and/or recredentialled

Vision Benefits

Enrollees 21 years of age and older are eligible for:

- Routine eye examinations once per year with no co-pay. No referral is needed for the first routine eye exam.
- \$100 allowance toward the purchase of eyeglasses (frame and lenses) or contact lenses once per year.

Enrollees younger than 21 years of age are eligible for:

- Routine eye examinations once every calendar year, or more often if medically necessary. No referrals are needed for routine eye exams.
- Three (3) pairs of prescription eyeglasses, per calendar year, or more often if medically necessary.
- Prescription contact lenses if medically necessary when they are the only method for restoring vision.

Adult Chiropractic Care

Chiropractic providers are to identify and refer members who may benefit from care coordination and/or case management services to the ACLA Population Health Management team. This will include complex members who are diagnosed with multiple chronic diseases (i.e. Diabetes, CAD, Asthma) and have a history of high Emergency Room and/or Inpatient utilization.

Background:

Chiropractic service is needed to:

- Increase pain treatment alternatives
- Mitigate overutilization of Opioids
- Improve Provider Pain management prescribing behavior

Expected Outcomes:

Anticipated outcomes for members participating in the ILO:

- Reduction in ER Utilization for reasons of pain
- Improve HEDIS rates for ER (reduce ER utilization)
- Increased Care Management engagement to address pain management
- Reduce opioid dependency; reduce opioid prescription fill rates
- Reduce All Cause Readmissions

Member Benefits

- Supplemental Benefits to Improve Health Related Social Needs
 - Transportation Benefit
 - Food Insecurity Benefit
 - Medication Assistance Programs
 - Housing Insecurity
 - Healthcare Navigation/Community Health Workers
- Wellness Benefits
 - Appropriate billing to maximize patient utilization and reduce member out of pocket
 - Colonoscopy
 - Mammogram
 - CT Lung
 - Vascular studies
 - Online Resources

Care Card



Care Card

Places you can use your CARE Card:



Earn rewards by completing the following:

Category	Incentives (effective January 1, 2023)	Details	Reward amount
Well screenings	Child well visits	Completion of all six well visits (birth to 15 months)	\$20
		Annual well visits (ages 2 – 20)	\$15
	Adult well visits	Adults ages 21 and older annual well visit	\$20
	Cervical cancer screening	Women (ages 21 – 64)	\$10
Diabetic screenings	Colorectal cancer screenings	Adults (ages 50 – 75)	\$10
	Dilated eye exam	For members who complete all three	\$10
	Kidney screening		
	A1c blood test		
Postpartum exams	Postpartum visit	7 – 84 days after delivery	\$20
Prenatal	Complete Notice of Pregnancy form or call Bright Start® to inform of pregnancy	In first 12 weeks of pregnancy	\$25
	Prenatal visit	Prenatal visit in first 12 weeks of pregnancy	\$25
Other	Health needs assessment	Complete assessment on the member portal or by calling Member Services within 90 days of enrollment	\$10
	Follow-up assessment after a behavioral health hospitalization	Qualified members	\$10
	Flu shot	Annual benefit	\$5

Swipe & Save with OTC Network




Your AmeriHealth Caritas Louisiana CARE Card can save you money as well as earn you rewards. The OTC Network can help you get instant savings on select wellness and everyday items.

Just swipe your CARE Card at participating retailers when buying eligible products to save up to **\$100** each month. You just need one card to enjoy all the benefits!

Get the OTC Network mobile app

The OTC Network mobile app can help you save money and keep track of your CARE Card.

With the app, you can:

-  Check card balance.
-  Choose a participating retailer.
-  Discover item eligibility by scanning the bar code.

Visit www.myotccard.com

Products you can buy with your CARE Card include:*

Baby care Diapers Baby wipes Nursing items Baby powder Diaper bags Bottles Formula Baby foods Pacifiers Teething relief Baby clothes Bibs Training pants	Eye care Contact solution Contact lens cases Eye drops Reading glasses Sunglasses Children's medicines Children's cough and cold medicines Children's allergy medicines Children's stomach medicine Children's vitamins	Family planning Pregnancy tests Condoms Contraceptives Women's care Feminine pads and tampons Panty liners Anti-fungal creams Diabetic supplies Glucose monitors Test strips Compression socks Foot bath supplies	Pain relief Aspirin Acetaminophen Ibuprofen Muscle pain creams Joint pain medicines Digestion medicines Antacids Laxatives Stomach medicines Anti-gas medicines Diarrhea treatments Hemorrhoid creams	Wellness items Vitamins Nutrition bars Sport drinks Weight loss foods and shakes Healthy foods Fruit and vegetables Bottled water Meats Milk, cream
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* For a full list of eligible items please visit www.amerhealthcaritasla.com/carecard

Value Based Arrangements

Value Based Arrangements

- Hospital Incentive Program
- Bundled Payments
- ACO Arrangements (Large/Small)

PerformPlus is a suite of value-based incentive programs designed to improve quality, efficiency, patient satisfaction, and provider experience.

PerformPlus is strategically designed to:

- Improve the integration of physical and behavioral health services.
- Provide physicians with the tools they need for success.
- Improve the member experience.
- Avoid waste and duplication of care.
- Bring cost trends in line with or below inflation.
- Allow for customizations to meet the unique needs of our health care delivery partners.

PerformPlus

Value-based Programs by  **AmeriHealth Caritas**.

PerformPlus Portfolio of Programs

